

## A message from Sarfraz Nawaz



I am pleased to share that the former Raytheon Company and the former United Technologies Corporation (UTC) have merged to create Raytheon Technologies Corporation. This union of two great companies will usher in a new era of aerospace and defense that is built on the combined history of outstanding innovation, integrity, and excellence.

First and foremost, I recognize the challenges many of you are facing due to the persistent threat of the COVID-19 pandemic. Caring for and protecting our employees, suppliers and customers remains our top priority as we closely monitor and respond to the pandemic during the launch of this new organization.

## Welcome, Raytheon Technologies

Supply Chain

Raytheon Technologies brings together advanced technology platforms, research and development capabilities, complementary product portfolios and the highly skilled workforce that created them. As you may be aware, UTC has also successfully spun off Otis and Carrier into individual, standalone companies. This is an important opportunity for Otis and Carrier as they are now individually public companies.

At Raytheon Technologies, we will set new standards for how the world travels, communicates and defends a safer, more connected world. As our supplier, you are an integral part of our global team helping us deliver innovative, cost-effective solutions that meet our high standards of quality and performance and enable us to solve our customers' most pressing challenges.

Another shared priority at this time is to maintain seamless business operations and continuity, including the assurance of supply, so that we continue meeting our customer commitments without interruption. Therefore, please continue working with your current Supply Chain representatives, using the same tools and following the same processes for purchase orders, deliveries, quality requirements and invoices as you have in the past.

## Cybersecurity Awareness: Stay Vigilant

Finally, we want to make you aware of the escalated risk for increased phishing and business email compromise over the coming weeks. Cyber criminals capitalize on headlines and times of change by using various techniques to legitimize their scam emails, so we urge you to be vigilant.

What to look for in a phishing email:

- Requests for personal or company information that normally wouldn't be shared via email
- Uses a "look alike" or non-UTC domain such as @united-raytheon.com, @raytheon-utc.com, etc. Raytheon Technologies new e-mails will be from "RTX.com" or from legacy business e-mail addresses (i.e., "utc.com" or "raytheon.com")
- Employs phrases like "urgent/immediate action required" to get you to reply, click on a link, or open an attachment

As a reminder, please contact your Supply Chain representative as soon as possible if a cyber-related issue is identified. If you have questions, please contact the UTC Cybersecurity Operations Center at: 1-860-493-5160 or itsoc@utc.com regarding your UTC relationship or the Raytheon Cybersecurity Operations Center at: 1-972-528-1555 or raysoc@raytheon.com regarding your Raytheon relationship.

Thank you for your continued partnership and commitment to excellence and innovation.

Sincerely, Sarfraz Nawaz Vice President of Supply Chain Raytheon Technologies