



# QUALITY POLICY

The overriding objective of Pratt & Whitney Kalisz is to maintain and improve the customer focused organization.

- We tend to manufacture goods, which would meet any requirements and expectations of the Customer
- Our employees are aware to what extent their performance affects Customers' satisfaction and know effective standards
- We are committed to raising awareness impact of human factor.
- We are building an atmosphere conducive to reporting noticed irregularities by employees. At the same time, we assure that no punitive action will result from this.
- We improve all our processes (manufacturing and auxiliary) taking into account context of the organization, so that they are:
  - more effective (meet the Customer's needs better)
  - more efficient (capable of meeting the Customer's needs at lower costs)
  - more flexible (better responsive to the variability of customer requirements and market, geopolitical, technological, cultural and social conditions)
  - adjusted to the highest production standards of aircraft industry goods.
- We also tend to meet the defined needs and expectations of stakeholders.

Realization of the Quality Policy is made through:

- systematic measuring of the Customer's satisfaction,
- performance compliant with requirements of the Quality System based on the standard PN EN ISO 9001:2015, AS9100 and specific Customer requirements,
- application of principles of comprehensive company management through quality,
- building a company's strategy based on the defined context of the organization,
- building organizational culture in the company based on the quality culture,
- application of CORE continuous improvement system to improve continuously the quality and productivity of all processes,
- supervision of observance of Environment Protection and EHS requirements,
- conducting actions supervising and improving the Quality Management System, Environment and EHS,
- application of identical transparent criteria of assessment for all employees,
- improvement of employee qualifications by systematic trainings and „Scholar” program,
- application of the Code of Ethics rules,
- identification and management of risks and opportunities.

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Wojciech Wasik  
President of Board  
General Director  
Pratt & Whitney Kalisz